

LiveRoof Global LLC Limited Warranty



For a warranty to be issued, this form must be completed in its entirety, including punch list signed by job site foreman and maintenance training acknowledgement signed by the building owner and the LiveRoof representative.

LiveRoof Installer			
Company Name:			
Phone Number:		Email Address:	
Authorized Signer Name:		Title:	
I acknowledge that I, the Installer, have performed all Requirements of the LiveRoof Certified Installer Agreement OR the Manufacturer/Grower Indemnification Agreement for this LiveRoof installation.			
Signature:			

Roofing Contractor (<input type="checkbox"/> Check here if same as LiveRoof Installer)			
Company Name:		Contact Person:	
Mailing Address:			

General Contractor (<input type="checkbox"/> Check here if same as LiveRoof Installer)			
Company Name:		Contact Person:	
Mailing Address:			

Project Information			
Building Name:			
Building Address:			
Size of green roof (in sq. ft.)		Date Completed	

Accessories / Add-Ons			
Please check if applicable for project:	<input type="checkbox"/> RoofStone® <input type="checkbox"/> RoofEdge™ by LiveRoof <input type="checkbox"/> RoofBlue®	Additional Charges / Qualifications Apply: <input type="checkbox"/> Overburden Removal <input type="checkbox"/> Wind Uplift Rider	

TO REGISTER WARRANTY

Completed WARRANTY FORM including CERTIFICATIONS below (pages 2-3) must be received by LiveRoof Global LLC within 60 days of delivery to register warranty.

Fax to (616) 842-3273
Email to sales@liveroof.com
Mail to: LiveRoof Global LLC
Attn: Warranty Documentation
P.O. Box 533
Spring Lake, MI 49456 USA

For LiveRoof Global LLC Use Only	
Date Received: _____	
<input type="checkbox"/> Indemnification Agreement OR <input type="checkbox"/> Certified Installer	
Registration No: _____ Processed by: _____	
If Overburden/Wind Uplift are Included:	
<input type="checkbox"/> Checklist Completed LiveRoof Invoice #: _____	

Proper Installation is Critical to Initial and Long Term Success of a Green Roof

The following statements must be certified and signed by the job site foreman who conducted the installation before a warranty may be issued.

- ☐ Job Site Foreman has reviewed LiveRoof- supplied installation training materials and/or been trained by a LiveRoof representative, has remained on site, and has ensured consistent adherence to the LiveRoof Standardized Procedures.
- ☐ The slip sheet used meets specifications of LiveRoof, membrane manufacturer and architect.
- ☐ All aggregate or debris was swept off of the slip sheet before placing each module.
- ☐ Each module was properly placed and visually inspected for corners that align with the corners of neighboring modules and edges that overlap edges of neighboring modules.
- ☐ All Soil Elevators™ have been completely pulled out, from the front side whenever possible, and every effort was made to avoiding walking on the plant material when removing soil elevators.
- ☐ Every effort was made to NOT WALK ON THE PLANT MATERIAL during the installation. Incidental, one time/one person, foot traffic being the exception.
- ☐ The LiveRoof® Operation Manual has been given to the person(s) responsible for maintenance (as indicated on page 3).
- ☐ RoofEdge® or other edging has been properly installed as needed:
 - Between the modules and stone ballast
 - Wherever parapet or paver is of insufficient height/thickness to contain the soil.
- ☐ The edging used is perforated at the bottom to allow water to drain freely.

Job Site Foreman Signature

Date

Job Site Foreman Printed Name: _____

Preventative Maintenance is Critical to the Long Term Success of a Green Roof System.

For this reason, LiveRoof Global LLC requires maintenance training in order to issue a warranty. The following statements must be certified and signed by the building owner, LiveRoof representative, and, if maintenance is contracted to a third party, the hired maintenance contractor.

The undersigned:

- Have been trained in the LiveRoof maintenance protocol.
- Understand that weeding twice per month breaks the life cycle of a weed, preventing it from flowering and setting seed, and thus minimizing the ongoing effort required to keep the roof weed-free.
- Understand that walking on the plants more than once per week may cause damage.
- Understand that chemical and salt deicers may kill plantings and should not be used on or adjacent to plantings.

- Understand that a field soil fertility test should be conducted each spring and the roof should be fertilized with a controlled release fertilizer according to the test recommendations.
- Understand that green roofs may require water during periods of hot, dry weather.
- Understand that watering the green roof more than the proscribed amount may lead to overly wet conditions and cause plant disease and rot.
- Agrees to provide email address to receive monthly reminders from LiveRoof Global LLC which include seasonal care instructions for the green roof system.

Building Owner (<input type="checkbox"/> Check here if building owner will conduct green roof maintenance)			
Company Name:		Maintenance Contact Name:*	
Phone Number:		Email Address:	
Mailing Address:			
Signature:			

**If this is hired out, fill in the name of the person who oversees the contract with the maintenance and include contact information for Maintenance Contractor below.*

Maintenance Contractor (<input type="checkbox"/> Check here if same as LiveRoof Installer)			
Company Name:		Green Roof Caretaker:	
Phone Number:		Email Address:	
Mailing Address:			
Signature:			

LiveRoof Representative				
Company Name:		Representative		
Date Training Conducted		<input type="checkbox"/> Photos taken at site during training Submit photos to sales@liveroof.com		
Watering Recommendations	Based on the plants and systems used on this project, water:		time(s) per	
Signature:				
Additional Comments/ Recommendations				

Disclaimer/Limitation of Remedies and Liability
LiveRoof® Modular Green Roof System

and sold by LiveRoof Global LLC under the name LiveRoof®. No person representing or purporting to represent LiveRoof Global LLC shall be entitled to waive or vary the terms set forth herein, and any attempt to do so shall be void and of no effect.

Warranty

The LiveRoof® module is warranted against material defects and photodegradation for fifty (50) years from the date of installation, provided that modules are installed tightly together with correct lip orientation and remain covered with soil; and provided that the system is surrounded by edging, ballast, pavers or parapet.

Suitability/ Particular Applications

Because LiveRoof Global LLC does not have control over each particular application of its products, LiveRoof® **makes no warranties express or implied related to the fitness of LiveRoof® products for particular applications and or purposes.** It is the responsibility of the user to determine whether the product is suited to a particular purpose or application, and LiveRoof Global LLC recommends consultation with a competent architect or engineer to determine if the LiveRoof® system is suitable for a particular application including but not limited to roof slope, drainage, underlying membranes, load (weight) bearing potential.

LiveRoof Global LLC makes **no warranty** that products installed by LiveRoof Certified Installers have been installed properly or in accordance with LiveRoof Standardized installation procedures. **Any warranties for product installation and related work, if available at all, are available solely from the actual installer. Only approved licensees of LiveRoof Global LLC are authorized to sell or install the LiveRoof System.**

Green roofs typically keep roofing membranes wetter than traditional roofs. This is an important consideration when determining what type of membrane and bonding agent/method to use. The choice of waterproofing system (membrane or otherwise) and bonding method should be preapproved with the manufacturer to ensure that it is suited for use in conjunction with the LiveRoof® system. Most manufacturers have indicated to us that their warranties will remain effective when the LiveRoof®

This disclaimer/limitation of remedies and liability applies to the LiveRoof® brand module manufactured system is used in conjunction with the manufacturer's approved slip sheet/root barrier. LiveRoof® accepts no liability for any issue related to waterproofing systems or bonding methods. The waterproofing system manufacturer should always be consulted before applying any type of green roof system.

Limitation of Remedies and Liability

If the Product is proved to be defective, the exclusive remedy, at LiveRoof Global LLC's option, shall be to refund the purchase price of the affected LiveRoof® containers (exclusive of soil and plant material) or timely repair or replacement of affected containers (exclusive of soil, plants or installation). LiveRoof Global LLC shall not otherwise be liable for any loss or damages, whether direct, indirect, special, incidental, punitive, or consequential, regardless of the legal theory asserted, including negligence, warranty, or strict liability. LiveRoof Global LLC shall have no obligation under this warranty until all invoices for materials & services associated with the green roof system have been paid in full. If LiveRoof Global LLC shall elect to repair or replace the defective Product, or refund the purchase price, such election shall not be deemed an admission of liability. Any lawsuit or legal action against LiveRoof Global LLC with regard to product must be brought in Ottawa County, Michigan, and Michigan law shall apply to all proceedings.

Grades and Standards

The LiveRoof® system is intended to be delivered in a vegetated condition of approximately 95% coverage. The plants are intended to be of an assortment that is hardy, durable, long-lived and sustainable for your local climate (as advised by your experienced local, licensed LiveRoof® grower). Any arrangement for vegetation with a lesser degree of coverage or plant material other than plants recommended by experienced professional growers may result in suboptimal performance, increased maintenance, and is at the discretion of the system owner.

Similarly, the LiveRoof® system is intended to be supplied with LiveRoof® engineered soil, in accord with established LiveRoof® and German FLL soil specifications. Any deviation from such specifications may result in suboptimal performance; resultant performance is solely at the discretion and responsibility of the system owner.